# Reducing Workplace Violence in Gas Stations and Convenience Stores

#### **FOR EMPLOYERS**

# Train workers to move to a safe place and call 911 if they do not feel safe!

## How to keep workers safe

### **Security**



- Use working alarm systems connected to the police department.
- Ask the police department to remove any observed trespassers.

#### **Doors and exit routes**



- Make sure workers can see entrance and exit doors to escape if needed.
- Keep exit routes clear and easy to access, not blocked by inventory or anything else.
- Have doors with working locks and clear policies for when to lock them.

#### Improve visibility



- Ensure that security cameras record the intended area, with no blind spots.
- Do not allow signs or displays on store windows so police can see inside.
- Use curved mirrors to show a wider view.
- Keep shelves low so intruders can't use them to hide.

# Get More Information

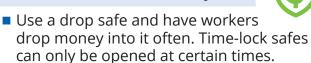


DHHS (NIOSH) Publication No. 2024-126
DOI: https://doi.org/10.26616/NIOSHPUB2024126

Scan to read the full Workplace Solution document about reducing violence in gas stations and convenience stores:

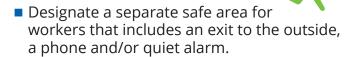
Reducing Workplace Violence in Gasoline Stations and Convenience Stores | NIOSH | CDC

## **Decrease access to money**



- Post signs saying, "Employees can't access the safe."
- Keep minimal cash at the store.
- Place bullet-proof glass between customers and workers who handle money.

### Provide safe escape



- Have work areas and storage spaces that only workers can access.
- Make sure emergency exits, even those rarely used, are not blocked. Customers and workers might need these exits during a dangerous situation, such as an active shooter.
- Train workers what to do if
  - someone robs the store, including not risking their life or fighting back if the person indicates they only want money.
  - there is an active shooter, including safe places to go and exit routes.

