

Key Accomplishments & Future Directions for the NIOSH TWH™ Office

The NIOSH Board of Scientific Counselors
Meeting
September 05, 2014

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National Institute for Occupational Safety and Health, USA

The findings and conclusions in this presentation have not been formally disseminated by the National Institute for Occupational Safety and Health, and should not be construed to represent any agency determination or policy.



WHAT IS TOTAL WORKER HEALTH™?





Occupational Safety and Health & Health Promotion Silos

- Traditional occupational safety and **health protection**
 - focus on reducing hazards and exposures at the workplace to prevent occupational injury and illness, optimally promoting **collective change**; programs are often mandatory or regulated heavily
- Traditional **health promotion**
 - involves interventions aimed at reducing lifestyle risk factors by promoting healthy behaviors and actions, often focusing on promoting **individual change**

The Total Worker Health™ Approach

- Total Worker Health™ is a strategy **integrating** occupational safety and health **protection** with health **promotion** to *prevent* worker injury and illness and to *advance* health and well-being.



Integrated Approach to Total Worker Health



Adapted from: Liberty Mutual, 2010, Webinar, The Wellness-Work Comp Connection.

Ron Goetzel, 2011, *Examining the Value of Integrating Occupational Health and Safety and Health Promotion Programs in the Workplace*, at <http://www.cdc.gov/niosh/docs/2012-146/pdfs/2012-146.pdf>.

Example of Integration

An example: Provision of mandated respiratory protection programs that simultaneously and comprehensively address and provide supports for tobacco cessation



Issues Relevant to a TOTAL WORKER HEALTH™ Perspective*

WORKPLACE

Protecting Worker Safety & Health

Control of Hazards & Exposures:

- Chemicals
- Physical Agents
- Biological Agents
- Psychosocial Factors
- Organization of Work

Prevention of Injuries, Illness & Fatalities

Promoting Safe & Healthy Work:

- Management Commitment
- Safety Culture/Climate
- Culture of Health
- Hazard Recognition Training
- Worker Empowerment

Risk Assessment & Control:

- Making the Safety & Health Case
- Assessing All Risks
- Controlling All Risks
- Root Cause Analysis
- Leading/Lagging Indicators

EMPLOYMENT

Preserving Human Resources

New Employment Patterns:

- Precarious Employment
- Part-time Employment
- Dual Employers
- Changing Demographics
 - Increasing Diversity
 - Aging Workforce
 - Multigenerational Workforce
- Global Workforce

Health & Productivity:

- Leadership Commitment to Health-Supportive Culture
- Fitness-for-Duty
- Reducing Presenteeism
- Reducing Absenteeism
- Workplace Wellness Programs

Healthcare & Benefits:

- Increasing Costs
- Cost Shifting to Workers
- Paid Sick Leave
- Electronic Health Record
- Affordable Care Act
- HIPAA[†] Health Information Privacy

WORKERS

Promoting Worker Health & Well-Being

Optimal Well-Being:

- Employee Engagement
- Health & Well-Being Assessments
- Healthier Behaviors
 - Nutrition
 - Tobacco Use Cessation
 - Physical Activity
 - Work/Life Balance
- Aging Productively
- Preparing for Healthier Retirement
- Policy & Built Environment Supports

Workers with Higher Health Risks:

- Young Workers
- Low-Income Workers
- Migrant Workers
- Workers New to a Hazardous Job
- Differently-Abled Workers
- Veterans

Compensation & Disability:

- Disability Evaluation
- Reasonable Accommodations
- Return-to-Work
- Social Security Disability Insurance

*Issues in these lists are for illustrative purposes, are not meant to be exhaustive nor do they necessarily reflect equivalent importance.

[†]Health Insurance Portability and Accountability Act

Updated: August 2013



Isn't Behavior Change Enough?

“It is unreasonable to expect people to change their behavior when the social, cultural and physical environments around them fully conspire against them....”



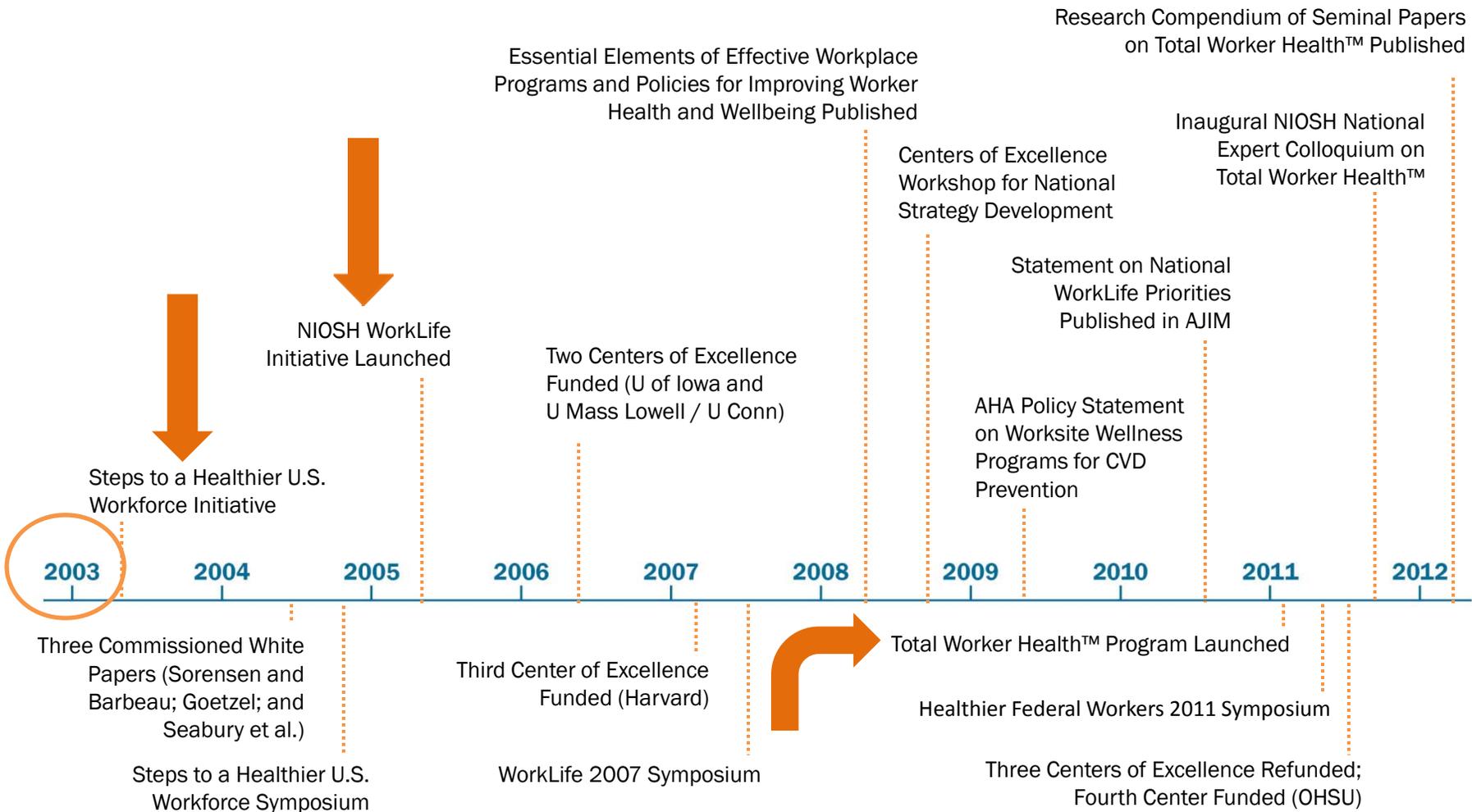
Adapted from M. Marmot/Institute of Medicine Report



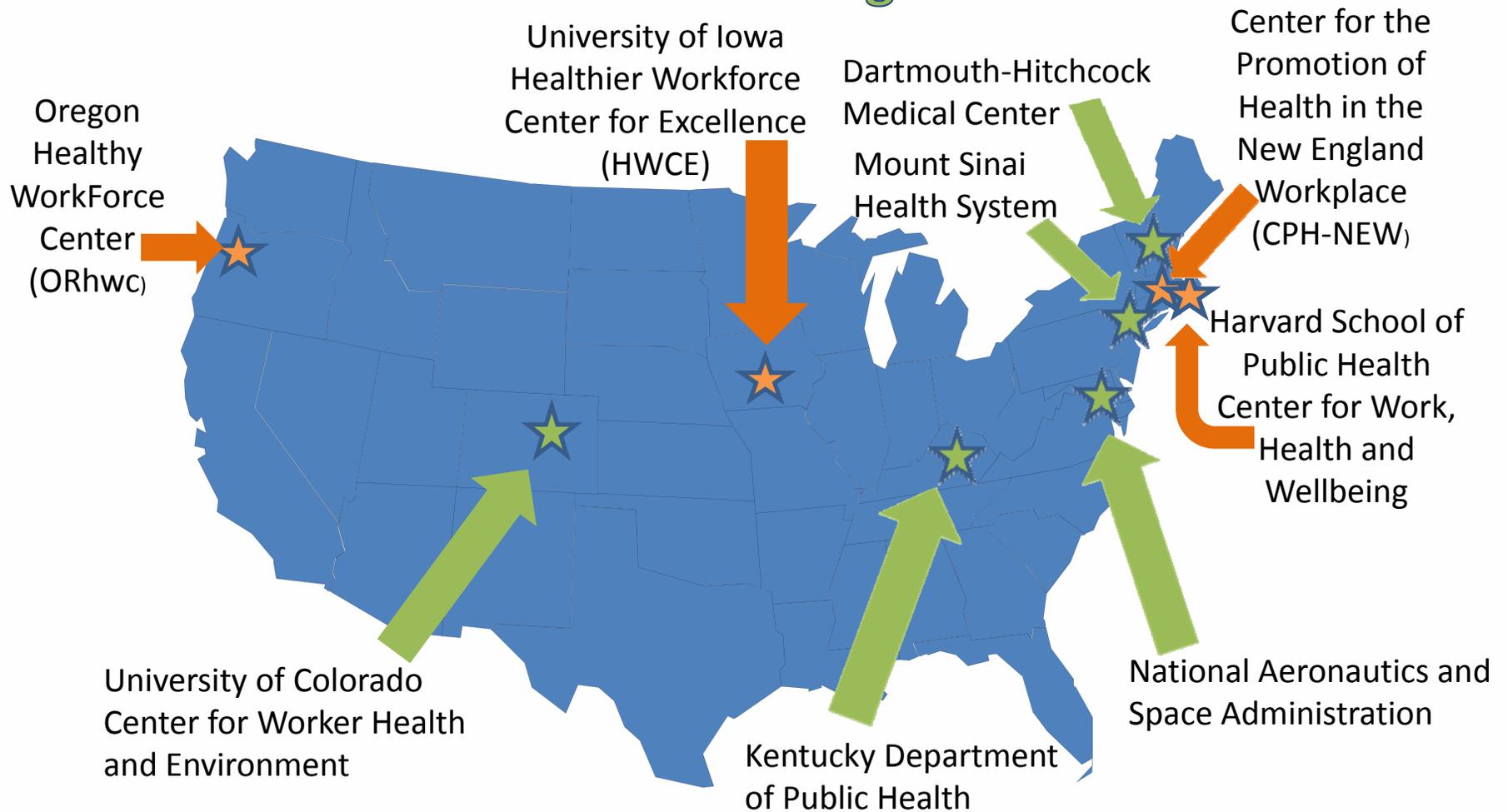
SELECTED TWH™ PROGRAM ACCOMPLISHMENTS



Key Events in the History of NIOSH Total Worker Health™



Centers of Excellence to Promote a Healthier Workforce & Affiliate Programs



TWH™ Affiliate Program

- Mission: To advance greater integration of worker health protection and health promotion through collaborations with public and not-for-profit organizations.
- Goals:
 1. Increase visibility, uptake, & impact of TWH to advance the safety, health & well-being of workers.
 2. Attract new collaborators to enrich & broaden current NIOSH TWH translational research.
 3. Attract new collaborators to enrich & broaden current NIOSH TWH practice & dissemination efforts.
 4. Publicly recognize the contributions of the Affiliates to the development & dissemination of TWH research & practice.
- Potential Affiliates include:
 1. Academic institutions
 2. Labor organizations
 3. Public sector entities, including Federal, state, or local government agencies
 4. Non-profit associations related to OSH or health promotion





<http://www.cdc.gov/niosh/twh/affiliate.html>



National Expert Colloquia

- Annual event since 2011
- Goals:
 - To create a forum for discussion of current research & practice issues, opportunities & challenges related to TWH approach
 - To discuss emerging & priority issues related to OSH protection, health promotion & well-being for the American workforce
- Individual expert opinion (about 15 experts)

<http://www.cdc.gov/niosh/TWH/collaborations.html>





- 1. Steps to a Healthier US Workforce: Integrating Occupational Health and Safety and Worksite Health Promotion: State of the Science**
Glorian Sorensen, PhD, MPH; Elizabeth Barbeau, ScD, MPH
- 2. Examining the Value of Integrating Occupational Health and Safety and Health Promotion Programs in the Workplace**
Ron Z. Goetzel, Ph.D.
- 3. The Economics of Integrating Injury and Illness Prevention and Health Promotion Programs**
Seth A. Seabury, PhD; Darius Lakdawalla, PhD; Robert T. Reville, PhD

<http://www.cdc.gov/niosh/docs/2012-146/pdfs/2012-146.pdf>



TWH™ in Action!

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NIOSH Publications & Products > Total Worker Health in Action!

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TWH™ in Action! Volume 1 Number 2 July 2012



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In this issue:

- Managers' Buzz**
Employer Support for Work and Family Balance Reduces Safety Health Risks
Promising Practices for Total Worker Health™
Updates from the NIOSH Centers of Excellence to Promote a Healthier Workforce
News from our Partners
New Initiatives and Resources
TWH™ Fast Facts
Conferences, Webinars and Trainings in Support of NIOSH Total Worker Health™

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Managers' Buzz

BY: ANITA L. SCHILL, PhD, MPH, MA AND L. CASEY CHOSEWOOD, MD

We recently learned that according to Gallup, the organization that collects information world-wide on what people think, 19% of employees in U.S. workplaces are "actively disengaged" from their jobs, 52% are "not engaged," and only 29% are "engaged" (<http://thechairmansblog.gallup.com/2012/05/ceos-bet-your-stock-on-great-workplace.html>). For employers, this means that 71% of employees are either "miserable" or "apathetic". For far too many employees, this means that time spent at work does not promote overall well-being. This is distressing news for employers, employees, and those of us concerned about Total Worker Health™.



As we reflect on these statistics, we can't help but wonder whether workplaces with cultures that protect and promote health, safety, and well-being shift the balance between active disengagement and engagement. *TWH™ in Action!* offers ideas for how such cultures can be created and resources to support your efforts. In this issue, you'll find tips for employers and managers to help employees decrease stress related to conflicting work-family demands. We're also delighted to present our second report on *Promising Practices for Total Worker Health™* featuring Erickson Living. Read about the Erickson program to learn how they busted barriers to employee participation and earned an ROI of \$4.00 for every \$1.00 spent on their program.

Often people ask us about the scientific rationale for the integrated approach to health protection and promotion that we call Total Worker Health™. We are pleased to announce that our newly released Research Compendium, *The NIOSH Total Worker Health™ Program: Seminal Research Papers 2012*, presents three seminal papers on this very topic. Read more in "[New Initiatives and Resources](#)." The four NIOSH-funded Centers of Excellence to Promote a Healthier Workforce are also delivering research findings and products to support the Total Worker Health™ approach. To catch up with their most recent activities check out the [Center updates](#). Plus, there are a number of upcoming conferences where the most current research and program practices will be shared. Take a look at the section on "[Conferences, Webinars, and Trainings in Support of NIOSH Total Worker Health™](#)" to get the details.



As always we hope you enjoy this newsletter. We'd love to hear your comments and stories about *TWH™ in Action!* Please e-mail us at twh@cdc.gov and look for us on Twitter (#TotalWorkerHealth).



Social Media Connections

- Follow us on Twitter
 - 877 Followers



www.twitter.com/NIOSH_TWH

- Join us on LinkedIn
 - 1200 Members



www.linkedin.com/groups/NIOSH-Total-Worker-Health-4473829/about

TOTAL WORKER HEALTH™



Era of EHRs

First steps in addressing the security and privacy of employee health

[Learn More »](#)

1 2 3



What is Total Worker Health?

Total Worker Health™ is a strategy integrating occupational safety and health protection with health promotion to prevent worker injury and illness and to advance health and well-being.

Today, emerging evidence recognizes that both work-related factors and health factors beyond the workplace jointly contribute to many health and safety problems that confront today's workers and their families. Traditionally, workplace health and safety programs have been compartmentalized. Health protection programs have focused squarely on safety, reducing worker exposures to risk factors arising in the work environment itself. And most workplace health promotion programs have focused exclusively on lifestyle factors off-the-job that place workers at risk. A growing body of science supports the effectiveness of combining these efforts through workplace interventions that integrate health protection and health promotion programs.

[More »](#)

Tools and Resources

- [Perspectives on Total Worker Health™](#)
- [Guidelines for Implementing Total Worker Health™ Programs](#)
- [Promising Practices for Total Worker Health™](#)

Related Resources on Workplace Safety, Health, and Well-being

- [Resources on Comprehensive Worker Safety, Health, and Well-being Programs](#)



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About the Total Worker Health™ Program

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About the TWH™ Research Portfolio

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TWH Supplement of JOEM



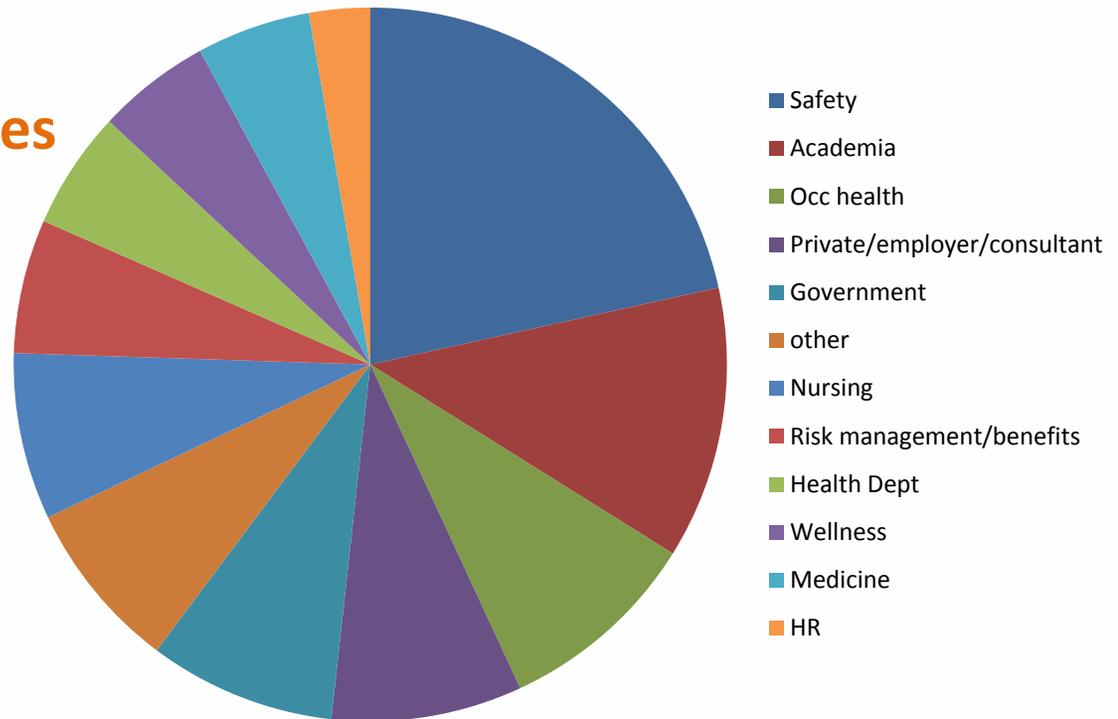
<http://www.cdc.gov/niosh/twh/perspectives.html>



Making the Case for Total Worker Health: An Overview of Opportunities and Approaches

45-50 TWH speaking engagements per year!

Registrations by Field for 2/25/2014 Webinar





Intervening for Work-Stress: Work-life Stress and Total Worker Health Approaches

Tuesday, August 19
12:00-1:30PM EDT

For **registration** or more information, including free continuing education opportunities, visit <http://www.cdc.gov/niosh/twh/webinar.html>



Dan Ganster, PhD
Senior Associate Dean,
College of Business,
Colorado State
University



Leslie Hammer, PhD
Associate Director,
Oregon Healthy
Workforce Center



Let's Get Started!

- Infographic – Top reasons to take a TWH approach
- Brochure – Under review
- Webpages – Are Here!

WHAT ARE THE
TOP REASONS
FOR CREATING A NEW
CULTURE OF
SAFETY AND HEALTH?

Learn more >>>



NIOSH



NIOSH



By 2015, **one in five** American workers will be 55 years of age or older.⁸

In 2010...



44%

of Americans reported that work is often or always **stressful**.⁹

In 2012...

U.S. healthcare
spending reached

\$2.79 Trillion¹⁵

OFFICE FOR TOTAL WORKER HEALTH™ COORDINATION AND RESEARCH SUPPORT



TWH™ Office Created 2014

- Casey Chosewood, Director
- 4 Areas of Focus:
 1. Research program development & collaboration
 2. Communication & research translation
 3. Partnership & new opportunity development
 4. Total Worker Health™ for NIOSH employees
- Vacancies – Deputy Director; Program & Resource Management Officer

FUTURE DIRECTIONS





INSTITUTE OF MEDICINE OF THE NATIONAL ACADEMIES

- NIOSH Sponsored Workshop: Promising and Best Practices in the Integration of OSH Protection with Health Promotion in the Workplace
- Convened May 22, 2014 in Washington, DC
- Objectives:
 - Identify best or promising practices
 - Discuss barriers and ideas to overcome barriers
 - Explore measures to evaluate effectiveness
- Summary report to be issued Oct – Dec 2014



Pathways to Prevention:

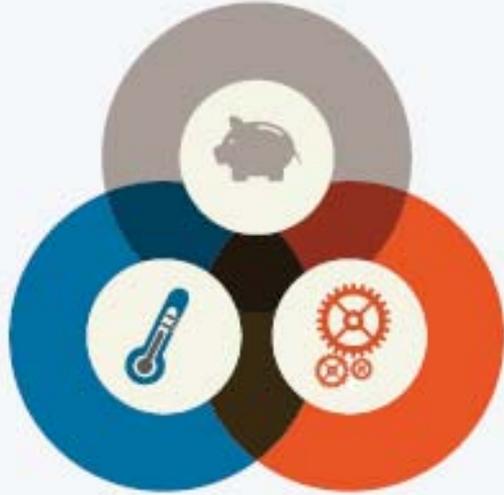
Weighing the evidence. Identifying the research gaps. Determining next steps.



National Institutes of Health
Office of Disease Prevention

- P2P Goals:
 1. Identify research gaps & methodological & scientific weaknesses
 2. Suggest research needs
 3. Move the field forward through unbiased & evidence-based assessment
- P2P TWH Workshop: May – July 2015
- Dissemination & Follow-Up: Aug 2015 – Feb 2016

Experience TOTAL WORKER HEALTH Live and In-Person!



**1st International
Symposium to Advance
TOTAL WORKER HEALTH™**

Natcher Conference Center, Bethesda, MD
October 6-8, 2014

www.eagleson.org/totalworkerhealth

TWH™ National Occupational Research Agenda

NORA



WHAT DOES SUCCESS LOOK LIKE FOR THE TWH™ PROGRAM?



Benchmarks of Success

2011-2014

1. ✓ Complete inventory of intramural research for TWH™ focus
2. ✓ Organize bibliography of high-profile TWH™ literature/reports
3. ✓ Pursue development of consensus standard/statement of prevalent & promising practices
4. ✓ Pursue NIH P2P workshop for TWH™ state of the science
5. Develop partnership with supersized employer
6. ✓ Submit TWH™ program overview manuscript for publication
7. ✓ Create process for TWH NORA development
8. ✓ Produce webinar series on TWH™
9. Publish “Let’s Get Started!” brochure

Benchmarks of Success

2015_2018

1. Develop TWH™ national research agenda (NORA)
2. Establish pipeline for TWH™ publication from NIOSH (Scientific & Practice)
3. Refine TWH™ story & related graphics
4. Grow the intramural research program
5. Grow the extramural research program
6. Publish TWH™ consensus standard/ statement of prevalent & promising practices
7. Partner with additional supersize employer(s)
8. Develop TWH™ workforce
9. Create national media communication campaign
10. Publish edited volume on TWH™

Benchmarks of Success

2019_2023

1. Create new Journal of TWH™ Research, Practice & Policy
2. Create professional society for TWH™ researchers and practitioners
3. Establish mechanisms to promote corporate TWH™ responsibility
4. Support TWH™ workforce creation & growth
5. Publish popular press book on TWH™ & the national economic health

A blue-tinted photograph of a suspension bridge, likely the Golden Gate Bridge, viewed from a low angle. The bridge's cables and deck are visible, extending from the left towards the right. The background is a clear, light blue sky. The text "SUCCESS IS A JOURNEY, NOT A DESTINATION" is overlaid in the lower-left quadrant of the image.

SUCCESS IS A JOURNEY,
NOT A DESTINATION



Questions???

