

Data Brief 409. Urgent Care Center and Retail Health Clinic Utilization Among Adults: United States, 2019

Figure 1. Age-adjusted percentage of adults aged 18 and over who had one or more urgent care center or retail health clinic visits in the past 12 months and number of visits in the past 12 months, by sex: United States, 2019

Number of visits in the past 12 months	Total		Men		Women	
	Percent (95% confidence interval)	Standard error	Percent (95% confidence interval)	Standard error	Percent (95% confidence interval)	Standard error
Any visit	29.2 (28.5–30.0)	0.39	26.0 (25.0–27.0)	0.51	32.3 (31.3–33.4)	0.51
One visit	15.8 (15.3–16.4)	0.27	15.1 (14.3–15.9)	0.39	16.5 (15.8–17.3)	0.37
Two visits	8.7 (8.2–9.2)	0.24	7.4 (6.9–8.1)	0.30	9.8 (9.2–10.5)	0.33
Three or more visits	4.7 (4.4–5.1)	0.18	3.4 (3.1–3.8)	0.20	6.0 (5.5–6.5)	0.26

NOTES: Estimates are based on household interviews of a sample of the U.S. civilian noninstitutionalized population. Estimates are age adjusted by the direct method to the 2000 projected U.S. population using age groups 18–24, 25–44, 45–64, and 65 and over.

SOURCE: National Center for Health Statistics, National Health Interview Survey, 2019.

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Figure 2. Percentage of adults aged 18 and over who had one or more urgent care center or retail health clinic visits in the past 12 months, by sex and age group: United States, 2019

Age group	Men		Women	
	Percent (95% confidence interval)	Standard error	Percent (95% confidence interval)	Standard error
18–29	27.5 (25.2–29.9)	1.19	38.9 (36.5–41.3)	1.20
30–44	28.1 (26.3–29.9)	0.91	34.3 (32.5–36.2)	0.92
45–64	25.4 (23.9–26.9)	0.76	28.8 (27.3–30.3)	0.77
65 and over	21.4 (19.8–23.0)	0.81	26.2 (24.7–27.7)	0.76

NOTE: Estimates are based on household interviews of a sample of the U.S. civilian noninstitutionalized population.

SOURCE: National Center for Health Statistics, National Health Interview Survey, 2019.

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Figure 3. Age-adjusted percentage of adults aged 18 and over who had one or more urgent care center or retail health clinic visits in the past 12 months, by sex and race and Hispanic origin: United States, 2019

Race and Hispanic origin	Men		Women	
	Percent (95% confidence interval)	Standard error	Percent (95% confidence interval)	Standard error
Hispanic	22.8 (20.4–25.2)	1.20	28.5 (26.3–30.7)	1.12
Non-Hispanic white	28.0 (26.8–29.3)	0.65	34.8 (33.5–36.2)	0.68
Non-Hispanic black	23.4 (20.4–26.6)	1.55	31.4 (28.6–34.3)	1.43
Non-Hispanic Asian	20.0 (16.5–23.9)	1.83	22.6 (19.4–26.0)	1.64

NOTES: Estimates are based on household interviews of a sample of the U.S. civilian noninstitutionalized population. Estimates are age adjusted by the direct method to the 2000 projected U.S. population using age groups: 18–24, 25–44, 45–64, and 65 and over.

SOURCE: National Center for Health Statistics, National Health Interview Survey, 2019.

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Figure 4. Age-adjusted percentage of adults aged 18 and over who had one or more urgent care center or retail health clinic visits in the past 12 months, by sex and education level: United States, 2019

Education level	Men		Women	
	Percent (95% confidence interval)	Standard error	Percent (95% confidence interval)	Standard error
Less than a high school diploma	21.1 (18.2–24.3)	1.53	28.3 (25.1–31.7)	1.66
High school diploma or GED	25.9 (24.0–27.8)	0.95	30.8 (28.7–32.9)	1.05
Some college	27.1 (25.4–28.8)	0.87	33.7 (32.0–35.4)	0.87
College degree or higher	26.8 (25.1–28.5)	0.86	34.7 (33.0–36.5)	0.86

NOTES: GED is General Educational Development high school equivalency diploma. Estimates are based on household interviews of a sample of the U.S. civilian noninstitutionalized population. Estimates are age adjusted by the direct method to the 2000 projected U.S. population using age groups 18–24, 25–44, 45–64, and 65 and over.

SOURCE: National Center for Health Statistics, National Health Interview Survey, 2019.